Water and Sanitation

Services Pesahwar











WSSP Launches Enlightening Book on Water and Cleanliness in Accordance with Quranic Teachings

Water and Sanitation Services Peshawar (WSSP) has unveiled a comprehensive book featuring essays on the proper utilization of water, sanitation, and hygiene in light of Islamic teachings.

The book titled "Water Usage and the Significance of Cleanliness in Light of Quran and Hadith," comprises 25 essays authored by religious scholars, with financial support from UNICEF.

These essays delve into guidelines on water usage, emphasizing the significance of sanitation, cleanliness of the environment, and the teachings of the Quran and the Holy Prophet concerning personal and environmental hygiene.

The publication outlines the roles and responsibilities of both the public and the government, particularly water and sanitation utilities, in ensuring water conservation, sanitation, and hygiene.

It explains how wasting water and littering the environment violate legal, moral, and religious obligations.

The book was officially launched during a ceremony

at Shaykh Zayed Islamic Centre, University of Peshawar. Notable among the attendants were UNICEF Chief Field Officer Radoslaw Rzehak, former provincial minister Qari Roohullah Madani, Special Secretary Local Government Elections & Rural Development Department (LGE&RDD) Muhammad Asif Khan, Vice Chancellor of Shaheed Benazir Bhutto University Dr. Safia Ahmad, Director of the Center Dr. Rasheed Ahmad and Chief Executive Officer of WSSP Dr. Hassan Nasir.

Nazim-e-Taleemat of Jamia Islamia Darul Uloom Sarhad Peshawar, Sheikhul Hadith Ihsanul Haq Haqqani, and Islamiat Department of Shaheed Benazir Bhutto University reviewed and endorsed the book. The distribution of the book is planned for religious seminaries, water and sanitation utilities, school students and teachers. The book can also be downloaded from official website of WSSP.

WSSP Staff Remained Alert During Rain, Ensured Timely Drainage

During the rain, the Water and Sanitation Services Peshawar (WSSP) staff remained alert and ensured the timely drainage of rainwater through prompt operations. In anticipation of the rain forecast by the Meteorological Department, inlets on roads, low-lying areas, and hotspots were cleaned. General Manager of Operations, Turab Shah, and other senior management officials also monitored different areas.

Special teams were formed to handle situation during the rain, in addition to the regular staff. Dewatering pumps and machinery were dispatched to hotspots. The staff also operated in streets and neighborhoods, ensuring immediate drainage of rainwater.

Heavy rain put a strain on the drainage system, causing water to overflow onto the streets. However, the staff took prompt action, and complaints of overflow in some low-lying areas were resolved immediately as the intensity of the rain decreased.









Performance Review of WSSP Community Liaison Cell

In collaboration with UNICEF Pakistan, WSSP conducted a review of the performance and outcomes of the WSSP Community Liaison Cell (CLC) from June 2023 to March 2024. A workshop was held for this purpose, attended by representatives from WSSP, UNICEF, WatSen Cell of the Local Government Department, and other institutions.

Since its inception, WSSP has been dedicated to sensitizing communities about the safe disposal of solid waste and proper water usage. To achieve this objective, WSSP established the CLC, a dedicated department that regularly interacts with communities to promote good practices. Over time, this initiative has yielded tremendous results, particularly in the creation of 'model streets' where communities took

ownership to maintain clean neighborhoods.

During the workshop, results were presented, highlighting the progress made on WSSP's Theory of Change, and reviewing people's behaviors and feedback. Experiences and recommendations from the field were also shared.

The workshop aimed to provide key stakeholders with an opportunity to identify and address any gaps through collaboration, thereby validating the Theory of Change based on the review and results.



Eid Clean-Up Operation: WSSP CEO Ensures All Hands-on Deck

A meeting to review the preparations for the Eid-ul-Adha 2024, cleanliness operation was held under the chairmanship of Riaz Mahsud, Commissioner Peshawar/CEO WSSP. The meeting was attended by General Manager Operations Muhammad Ijaz, GM PMER Syed Zameer-UI-Hassan, CFO Haider Ali, Zonal Managers Dr. Maria Shehnaz, Amir Gul Khattak, Basit Khattak, Anwar-uI-Haq, Tariq Aziz, and other officials.

The Eid cleanliness operation plan was reviewed during the meeting, and CEO expressed satisfaction on preparations. Earlier, GM Operations briefed the meeting, stating that the Eid cleanliness operation plan is ready, with staff assigned duties at the zonal level. In addition to cleanliness, the water supply staff will also be performing their duties. All staff leaves have been canceled, and public awareness campaigns are ongoing. Meetings with religious scholars, elected representatives, and WASH committee members are being held to inform the public about the Eid cleanliness plan. Awareness materials and bags for the safe disposal of animal remains are being distributed.

Twenty-four collection points (transfer stations) have been established and advertised across the five zones for information of general public.

Addressing the meeting, Commissioner Peshawar/CEO WSSP Riaz Mahsud reiterated the commitment to utilizing all resources to keep the city clean during Eid-ul-Adha. Administrative, financial, and daily matters were also reviewed during the meeting.







Payment of Increment Arrears to WSSP Employees

Due to the efforts of WSSP management, increment arrears, weather allowance and overtime have been paid to the employees. It should be noted that last week, the government released funds to WSSP for the payment of arrears to the employees.

Employees on deputation from TMA have received their arrears from July of the previous year for increments, while company cadre employees have been paid arrears of four months from July to October. With the release of funds from the government, WSSP has fulfilled the longstanding demand of the employees.

In total, over 62 million rupees have been paid to both TMA and company cadre employees.



WSSP Goes Solar, Saves 8 Million Annually

In a groundbreaking initiative aimed at sustainability and cost-efficiency, Water and Sanitation Services Peshawar (WSSP) has successfully transitioned seven tube wells to solar energy, marking a significant step towards renewable energy adoption. Additionally, the installation of Supervisory Control and Data Acquisition (SCADA) systems on 87 tube wells further enhances operational efficiency and water management.

The project, undertaken with the financial assistance of Islamic Relief, showcases WSSP's commitment to modernizing infrastructure and embracing ecofriendly solutions. With solar panels now powering key tube wells across various localities including Bhader Kale, Gully Baba, Audit Colony, Sarfaraz Colony, Sheed Abad No. 2, Saraye Karim Bakhsh,

Reggi Lalma, and Ghari Muhammad Gul. The utility anticipates substantial savings in electricity costs amounting to over 8 million rupees annually.

Islamic Relief Pakistan's financial support has been instrumental in realizing this ambitious project, with an investment of 35 million in solar energy infrastructure and an additional 15 million in SCADA implementation.

The successful adoption of solar energy and advanced monitoring systems underscores WSSP's dedication to innovation and sustainability, setting a precedent for similar initiatives across the country. As Pakistan grapples with water scarcity and rising energy cost, such projects serve as model for efficient resource management and environmental conservation.









Commissioner Reviews Eid Cleanliness Operation Plans for Second Time

A meeting chaired by Commissioner Peshawar and CEO WSSP, Riaz Mahsud, was held to review preparations for the Eid al-Adha cleanliness operation. Attendees included Additional Deputy Commissioners, General Manager Operations Muhammad Ijaz, and other officials. The Commissioner expressed satisfaction with the preparations.

The plan involves using small and large vehicles to collect animal waste from streets, which will be taken to designated collection points in all five zones and then transported to a dumping site, where it will be covered with soil after spraying. Continuous water supply will be ensured during Eid, and all staff leaves have been canceled.

Public awareness efforts are underway, including distributing materials and bags for safe disposal of animal remains. Meetings with scholars and community members are being held to promote the cleanliness plan. The Commissioner emphasized the need for all resources to be utilized for timely waste collection to keep the city clean during Eid.



WSSP Targets Defaulters Owing 1.5 Billion Rupees in Unpaid Water Bills

Notices are being issued to defaulters owing approximately 1.5 billion rupees. Acting on the instructions of the Deputy Commissioner Peshawar, the district administration and WSSP have launched an operation against water bill defaulters. In the first phase, notices are being issued to defaulters instructing them to pay their bills and dues, or face action under the Khyber Pakhtunkhwa Local Government Act.

In a meeting chaired by the Additional Deputy Commissioner, district administration officials, and Directors East and West Capital Metropolitan Government, along with WSSP officials, finalized the operation. Zonal offices of WSSP are issuing notices signed by the Directors of East and West Capital Metropolitan Government. Along with the recovery of dues and bills, an awareness campaign is also being conducted, utilizing the services of religious leaders and mosque Imams, and holding meetings with local elected representatives to encourage defaulters to pay their bills.

WSSP is currently facing financial difficulties, affecting its water supply and sanitation operations. There are a total of 89,000 registered consumers with WSSP, but only 21,000 regularly pay their full bills. The remaining 68,000 are either defaulters or pay partially and infrequently, including 24,000 who have never paid a bill and 44,000 who pay occasionally or in installments. Currently, WSSP has outstanding dues of 1.48 billion rupees agaist water consumers, including 700 million rupees owed by 24,000 consumers who have never paid a bill, and 780 million rupees agaist 44,000 consumers who pay sporadically or in installments.

The operation aims to alleviate WSSP's financial difficulties, stabilize its operations, and improve service delivery.











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